

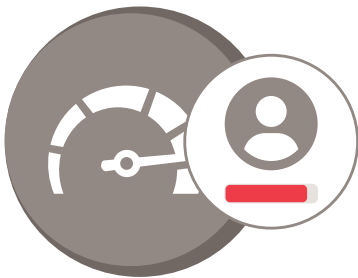


ATOS CARE SURVEY



ATOS CARE

We understand that after a patient's operation, they need more than just products to help them live their life fully. Trust, time and care are more important than ever. The Atos Circle of Care is our comprehensive support service to help your patients.



90%

choose Atos Care over other services.



4.3 stars

for overall satisfaction.



75.0

Net Promoter Score.



BEST START

Get off to the best start in life after a laryngectomy or tracheostomy.



100%

said the Best Start Nurses increased their knowledge of available and suitable products for their condition.



83%

said the Best Start Nurses increased their understanding of living with their condition.



“The Nurse is friendly, always helpful and always takes time to see how I am, and answer any questions I have.”

- BEST START PATIENT



ATOS CARE SURVEY



CONNECTION HUB

Stay connected to those who know and understand.



over
2/3rds

said the MyLife events increased their quality of life.



75%

Said the MyLife events increased their knowledge and understanding of their condition.



“Very reassuring and helpful to have these webinars and see how others cope.”

- MYLIFE ATTENDEE



CARE DELIVERED

Bringing the right products and care to your patients.



90%

were satisfied or very satisfied with their latest prescription delivery.



93%

rated the Customer Care team overall as good or very good.



91%

said their Customer Care Representative had a good or very good understanding of their needs.



“Atos Care are excellent in customer care and the needs of the customer, always professional and a credit to the organisation. Thank you for providing a lovely service and always made me feel welcome.”

- ATOS CARE SERVICE USER